

Surfside Buslines Terms & Conditions of Travel

We have many new customers every year, and some may not be aware of how our service operates. So with our customers in mind, we have listed a few hints that will make your journey easier, more comfortable and safer.

- Passengers must be in possession of a valid ticket at all times, and must produce their ticket & valid concession card on request.
- Please HAIL THE BUS as it approaches your stop
- Route numbers in the front windscreen identify which route the bus is operating on.
- Transfer tickets are available to transfer from one route to another (some restrictions apply).
- The front 6-8 seats are reserved for aged and handicapped passengers. Please assist by vacating when necessary.
- Smoking, eating and drinking are not permitted aboard Surfside buses.
- Always tender the correct fare whenever possible.
- Child fares apply to passengers aged 5-14 years of age (inclusive). Proof of age may be required in some instances.
- Lost property can be claimed by contacting our office during office hours. No responsibility is taken for lost property.
- Some school students are eligible for free school transport.
- School bus pass forms can be obtained at your school or from our office. Replacement and duplicate passes are available from our office.
- Our timetables are constantly being reviewed and improved. Advertised times are therefore subject to change without notice.
- We welcome your comments and suggestions about our services. Please contact us at the address below.

Surfside Buslines Timetable Enquiries

Ph: 13 12 30 (other charges may apply from mobile phones)

Ph: 07 5536 7666

E: customerservice@tagroup.net.au

W: www.surfside.com.au

PO Box 3036, Robina QLD 4230

Ourimbah Rd, Tweed Heads NSW 2485

